

Problem: Network card does not start every time I switch PC on. Need to either restart or turn off/on to get connected. Once connected it seems to operate without problem.


Updated driver on 3 sep 2017.

Tried restarting router - no change.


Network Troubleshooter:


Windows Network Diagnostics

Issues found


The Intel(R) 82579LM Gigabit Network Connection adapter is... Not fixed 
The wired network adapter is experiencing problems Failed

Issues found

- The Intel(R) 82579LM Gigabit Network Connection adapter is experiencing driver- or hardware-related problems Not fixed 
The wired network adapter is experiencing problems Failed
Contact your administrator to resolve driver or hardware issues.

 Network Diagnostics Log
File Name: [975A7174-C641-4D87-9ECD-1A585F582B88.Repair.1.etl](#)


Detection details


 Diagnostics Information (Network Adapter)

Details about network adapter diagnosis:

Network adapter Ethernet driver information:

```
Description . . . . . : Intel(R) 82579LM Gigabit Network Connection
Manufacturer . . . . . : Intel Corporation
Provider . . . . . : Microsoft
Version . . . . . : 12.15.22.6
Inf File Name . . . . . : C:\WINDOWS\INF\netlic64.inf
Inf File Date . . . . . : Saturday, March 18, 2017 8:56:28 PM
Section Name . . . . . : E1502.6.2.1
Hardware ID . . . . . : pci\ven_8086&dev_1502
Instance Status Flags . . . . . : 0x1802400
Device Manager Status Code . . . . . : 10
IfType . . . . . : 6
Physical Media Type . . . . . : 14
```

 Network Diagnostics Log
File Name: [975A7174-C641-4D87-9ECD-1A585F582B88.Diagnose.0.etl](#)

 Other Networking Configuration and Logs
File Name: [NetworkConfiguration.cab](#)

Collection information

Computer Name: PAM-ACERPC
Windows Version: 10.0
Architecture: x64
Time: Thursday, September 14, 2017 8:18:41 AM

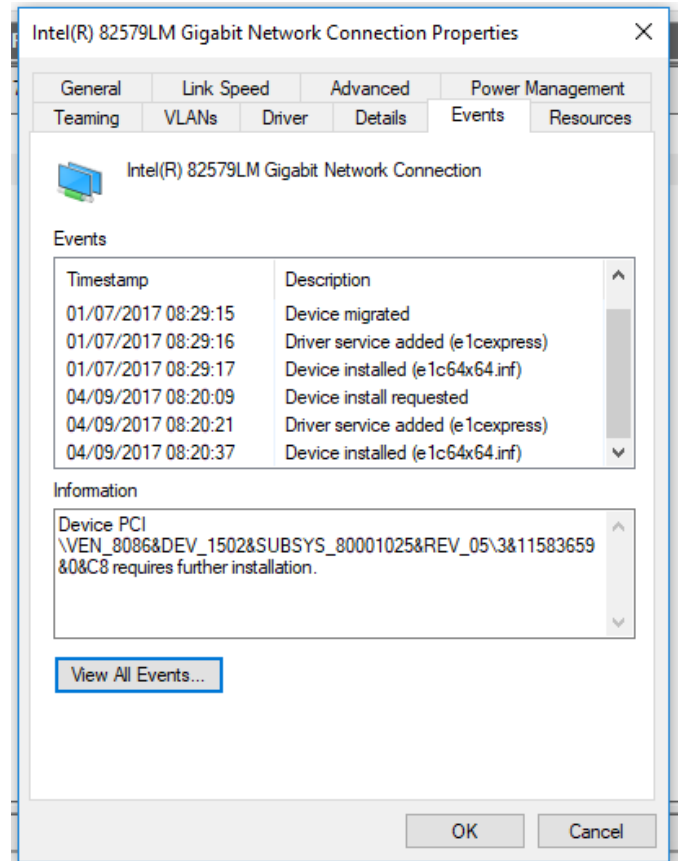
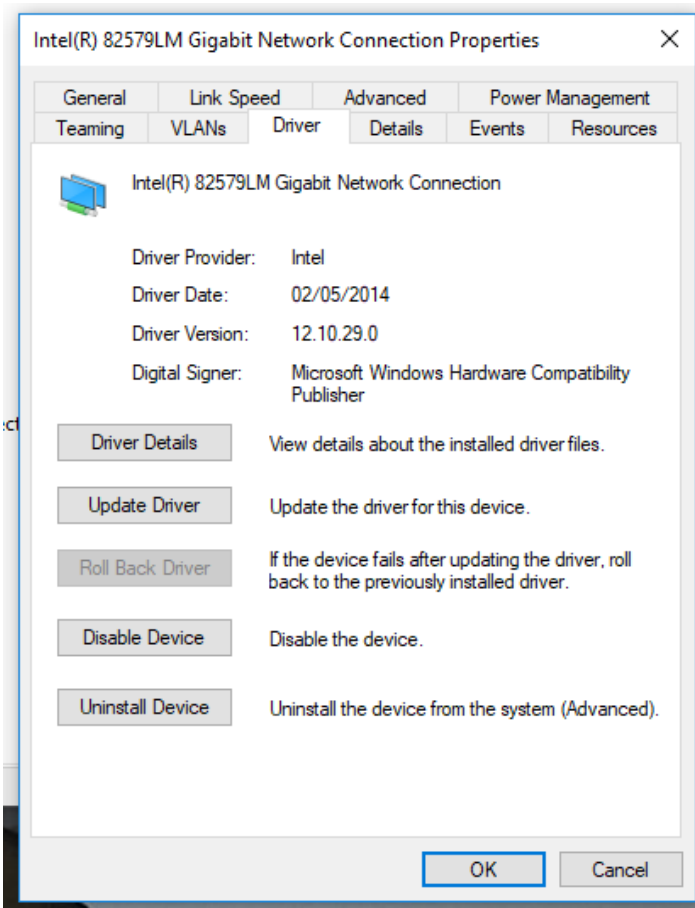
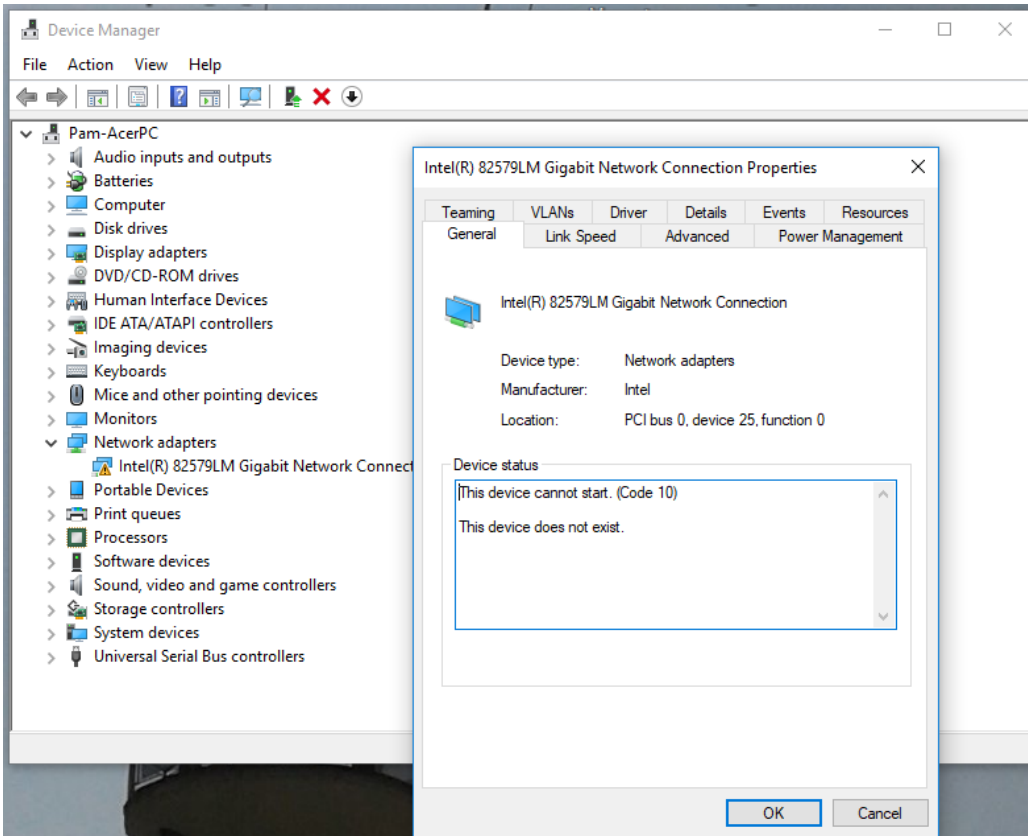
Publisher details

Windows Network Diagnostics

Detects problems with network connectivity.

Package Version: 4.0
Publisher: Microsoft Windows

Device Manager



Number of events: 7

Level	Date and Time	Source	Event ID	Task Category
Information	04/09/2017 08:20:37	UserPnp	20001	(7005)
Information	04/09/2017 08:20:21	UserPnp	20003	(7005)
Information	04/09/2017 08:20:09	Kernel-PnP	430	None
Information	01/07/2017 08:29:17	UserPnp	20001	(7005)
Information	01/07/2017 08:29:16	UserPnp	20003	(7005)
Information	01/07/2017 08:29:15	Kernel-PnP	440	None
Information	01/07/2017 08:29:07	Kernel-PnP	430	None

Event 20001, UserPnp

General Details

Driver Management concluded the process to install driver e1c64x64.inf_amd64_b7388a7d2f8ad947\ e1c64x64.inf for Device Instance ID PCI\VEN_8086&DEV_1502&SUBSYS_80001025&REV_05\3&11583659&0&C8 with the following status: 0x0.

Log Name: System
 Source: UserPnp
 Event ID: 20001
 Level: Information
 User: SYSTEM
 OpCode: Info
 More Information: [Event Log Online Help](#)

Logged: 04/09/2017 08:20:37
 Task Category: (7005)
 Keywords:
 Computer: Pam-AcerPC